

# Payee Details - ePay Enrollment



ePay Enrollment may be filled out after completing the *Tax Information* form.

From the My Expenses page, select *View Details* to open the Payee Details screen. Then click the *Enroll for ePay* button on the left.

Once finished filling out the *Electronic Payment Setup* form, click *Submit* to save changes and submit the form.

## Electronic Payment Setup

Please enter your banking information to be eligible for Electronic Payments.

### Profile

Maxine Ellis

### Name on Account \* Required

### Routing Number \* Required

Enter your bank's 9 digit routing number ?

Confirm routing number

### Account Number \* Required

Enter your bank account number ?

Confirm account number

### Account Type

☐ Checking ☐ Saving

### Account Nickname \* Required

### Electronic Payments Agreement

\* Please review the information you provided and confirm the Electronic Payments Agreement below

☐ By submitting this information, you authorize the ISS to initiate direct deposit transactions to the bank account specified above. You acknowledge that they have the legal right to authorize such transactions and that the provided bank account information is accurate and up-to-date.

Back

Submit

You will need your bank's routing and account number. Below is an example of where you would find these on a check.

A diagram of a sample check. At the top left, it says "Sample Check". Below this are two horizontal lines for the check amount. On the left side, there is a bank icon followed by "Bank Name". On the right side, there is a horizontal line for the "Signature". At the bottom left, there is a "9 Digit Routing Number" field with a bracket above it showing the digits 1 2 3 4 5 6 7 8 9. To its right is a "Your Account Number" field with a bracket above it showing the digits 0 0 0 0 1 2 3 4 5 6 7 8 9.

## Once you submit the *Electronic Payment Setup* form

- It will take up to seven calendar days for the ePay indicator to update as verified or not.
- Every form submission will restart this clock.
- ISS will send our bank a pre-note which will confirm your banking information.
- This pre-note is a zero dollar transaction. You will not receive any electronic payment at this time.
- ISS will receive a notification from the bank if your information is not verified. The icon on your Portal will be red.
- If we do not receive a failure, your ePay status on the Portal will be updated to verified. The icon on your Portal will be green.

## Tips and More Info

- The *Profile* showing at the top of the form is automatically entered based on what ISS has in our system for you. That information is not sent to the bank.
- The *Name on Account* is limited to 120 characters. Only the first 22 characters will be sent to the bank. This is set by the industry standard file format used to transmit your data securely to the bank. You don't need to do anything, the system will automatically truncate what you enter.
- Your bank *Account Number* must be five or more digits long. Our form will not accept anything less than five digits. It must be all numbers.



You will **not** be enrolled to receive electronic payments until both the *Tax Information* and *Electronic Payment Setup* forms are completed and they are both verified as valid.

Updated 07/15/25.

*Disclaimer: All names displayed in the above screen shots are fictional characters. No identification with actual persons (living or dead) is intended or should be inferred.*

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