

Enabling Location Services Guide

- [Android \(10\)](#)
- [iOS \(14.2\)](#)
- [macOS](#)
- [Windows 10](#)

Android (10)

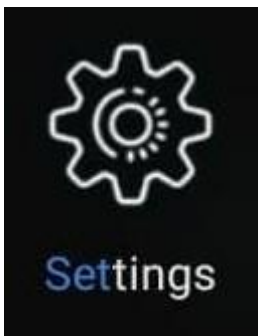
Enabling Location Services on Android

There are two different places that should be checked when enabling location on an Android device

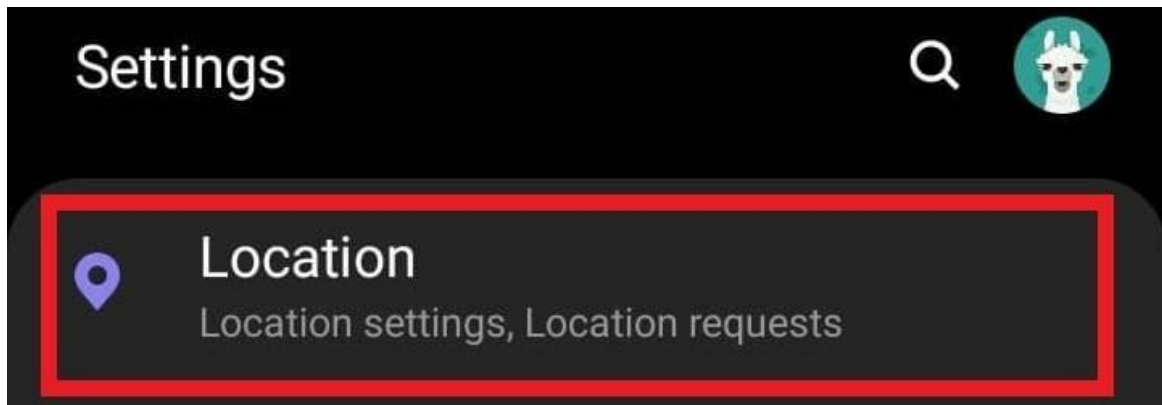
1. System settings on the device itself
2. Settings within the app itself

System Settings:

- First, navigate to **Settings**



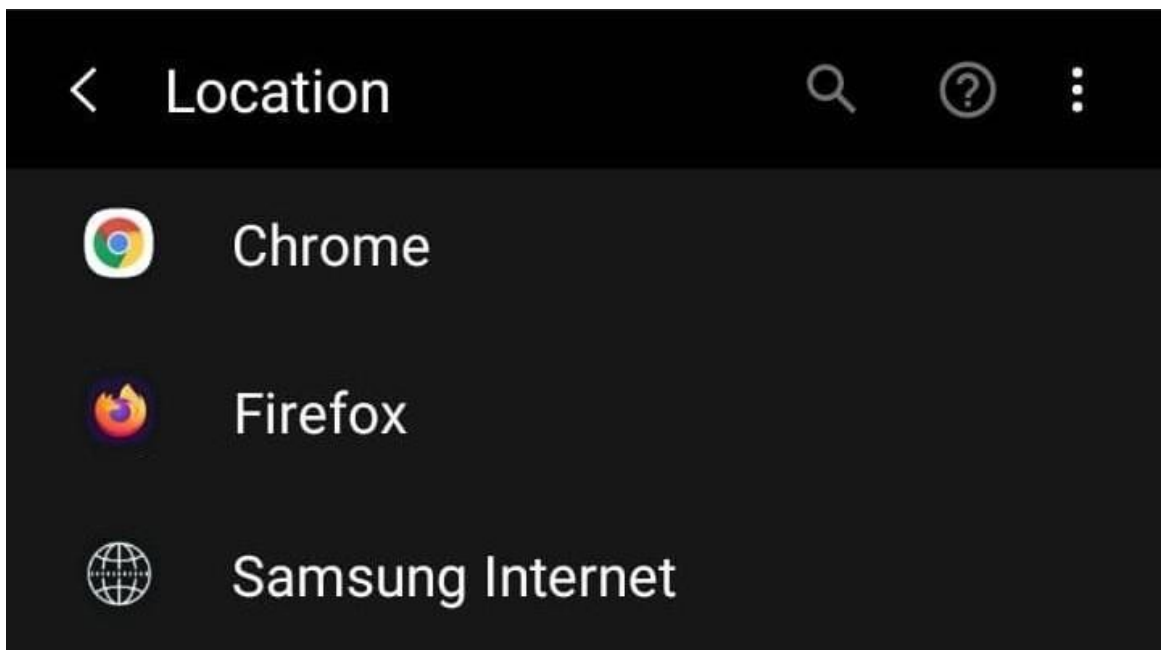
- Scroll down , select **Location**



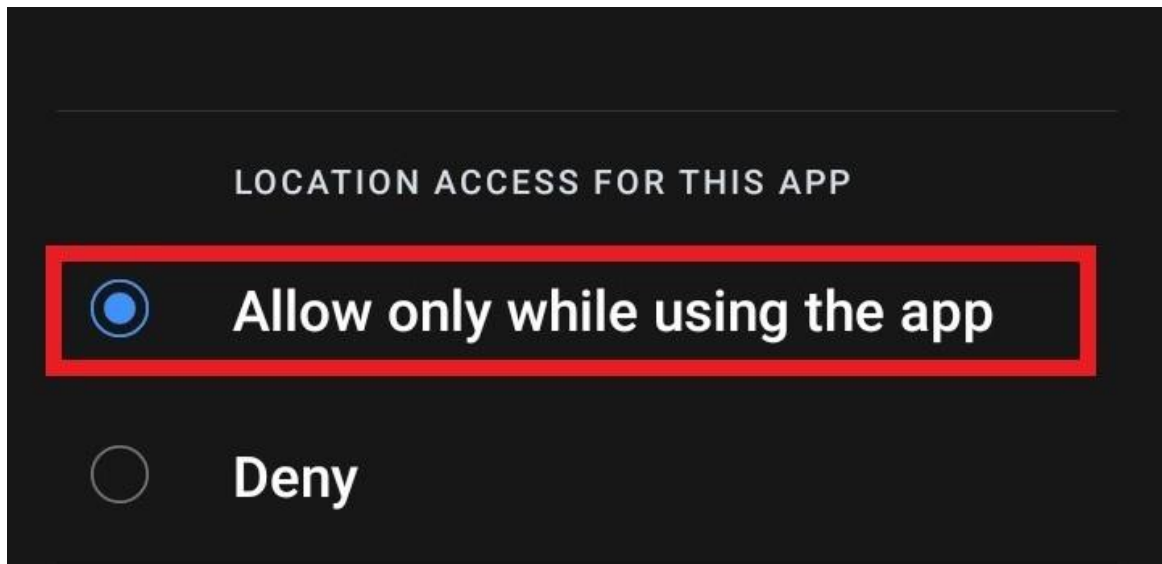
- Verify that Location is set to **On** and then select **App Permissions**



- From here, select the browser you wish to use for logging eTime

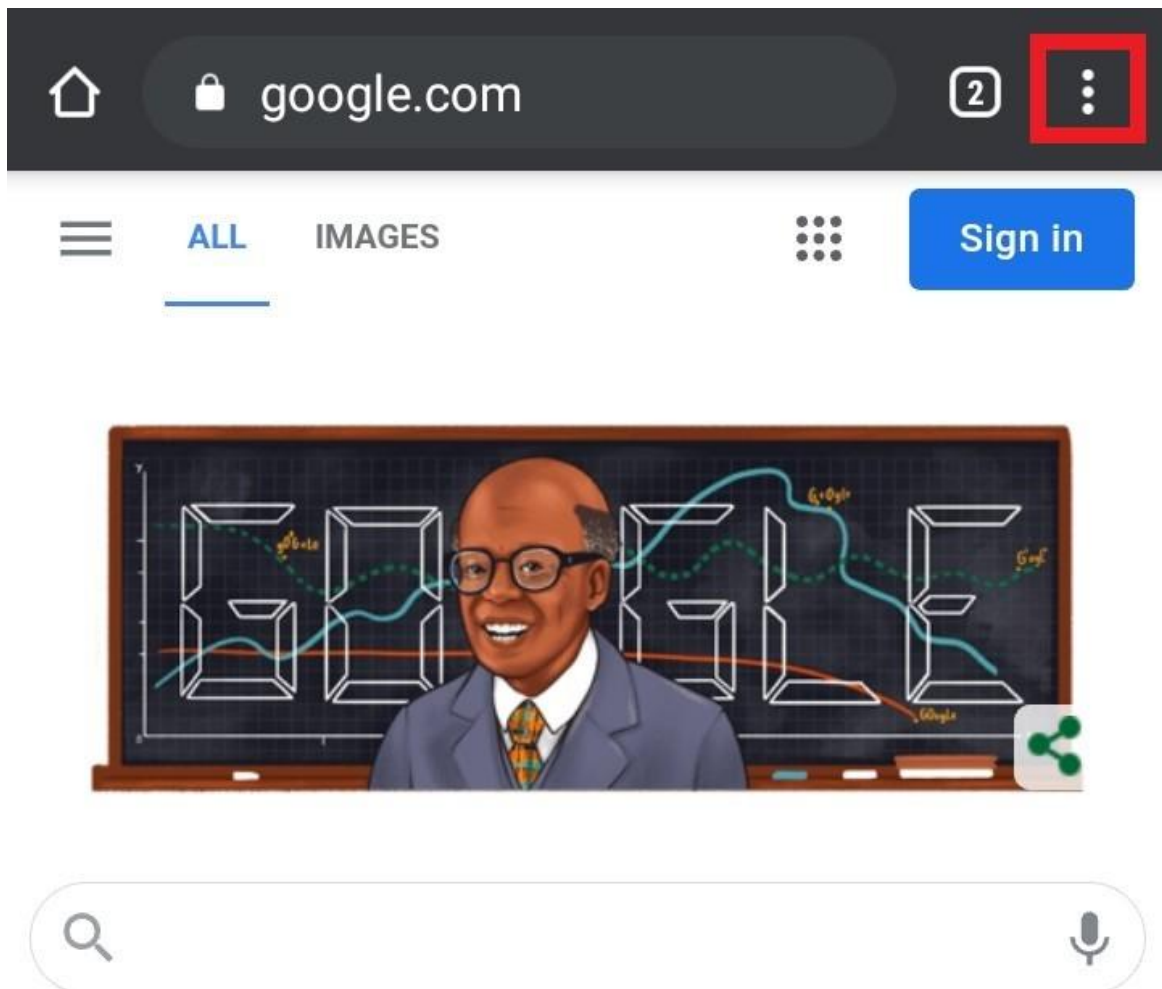


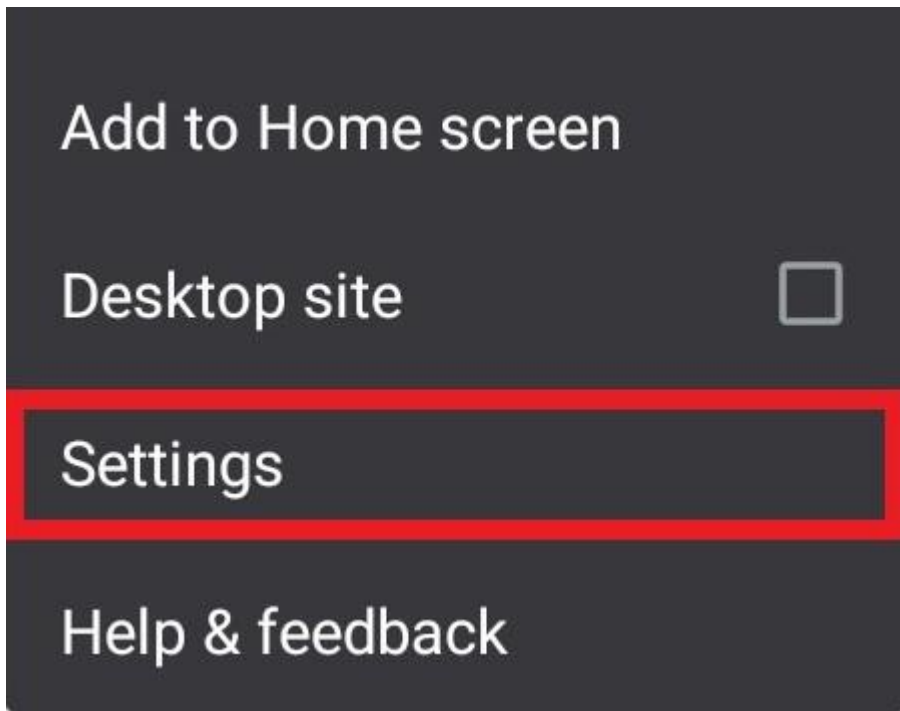
- Verify that Allow only while using the app is selected



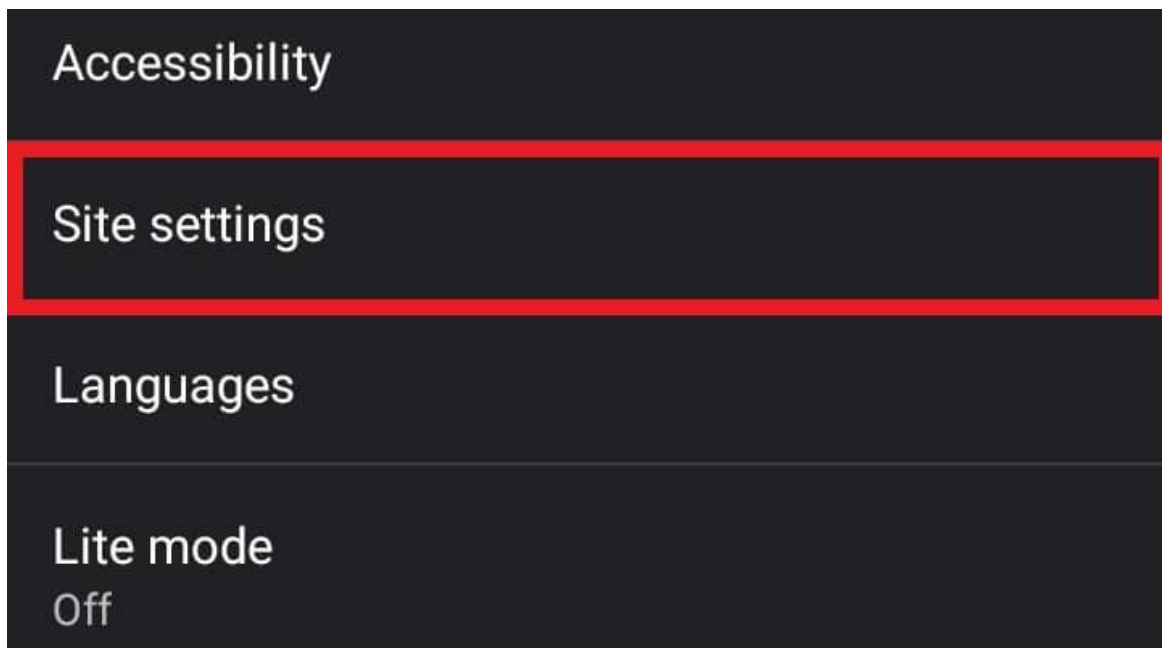
Google Chrome:

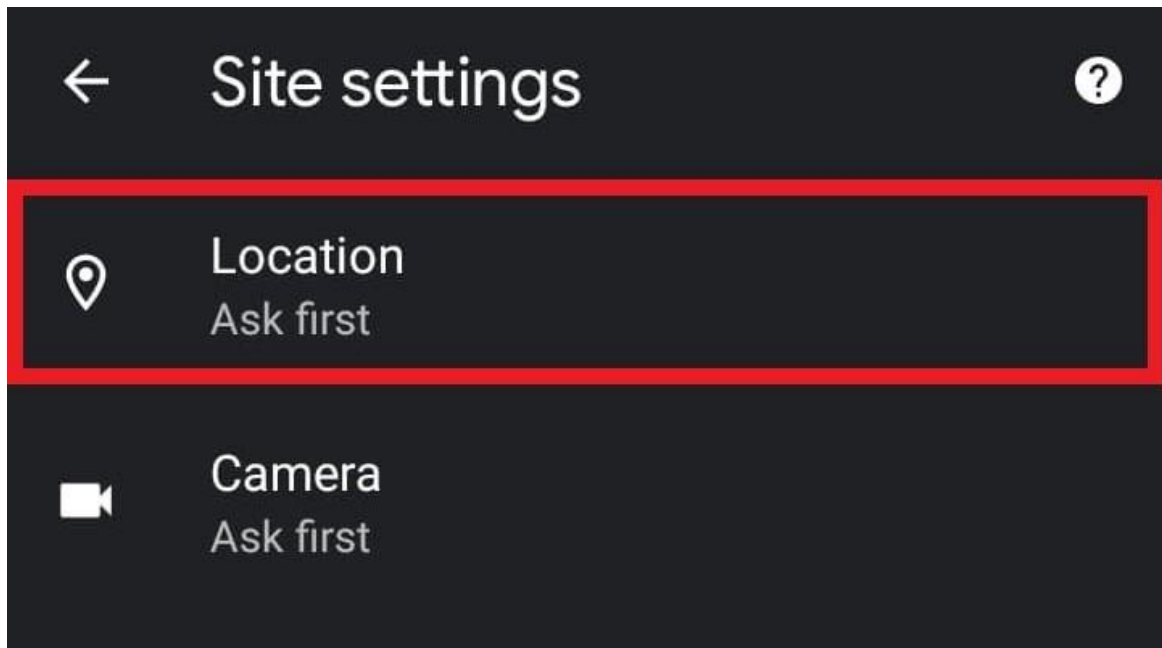
- At the top right corner, select the 3 dots to open the Chrome menu and select **Settings**



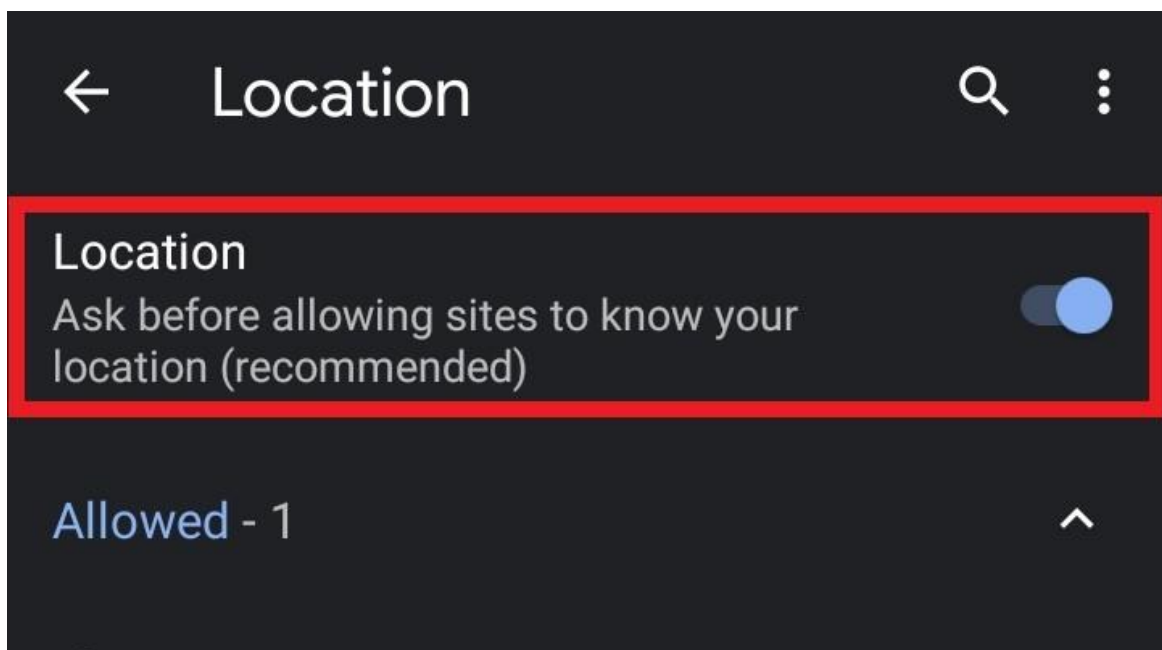


- From the settings menu, scroll down and select **Site Settings** and then select **Location**



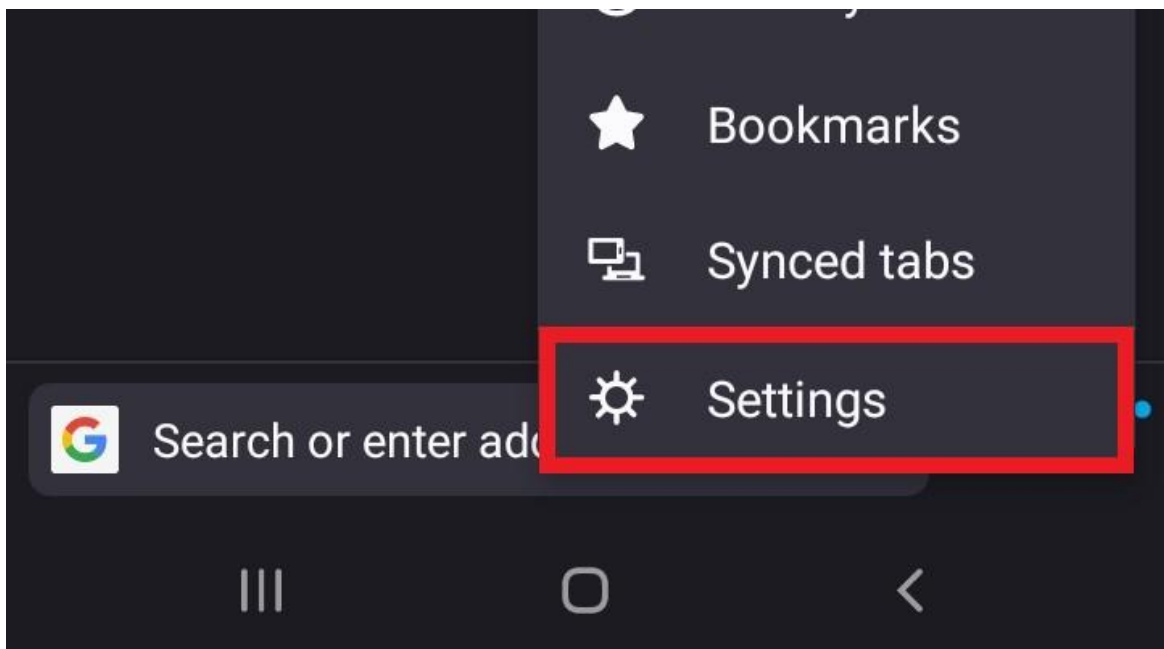
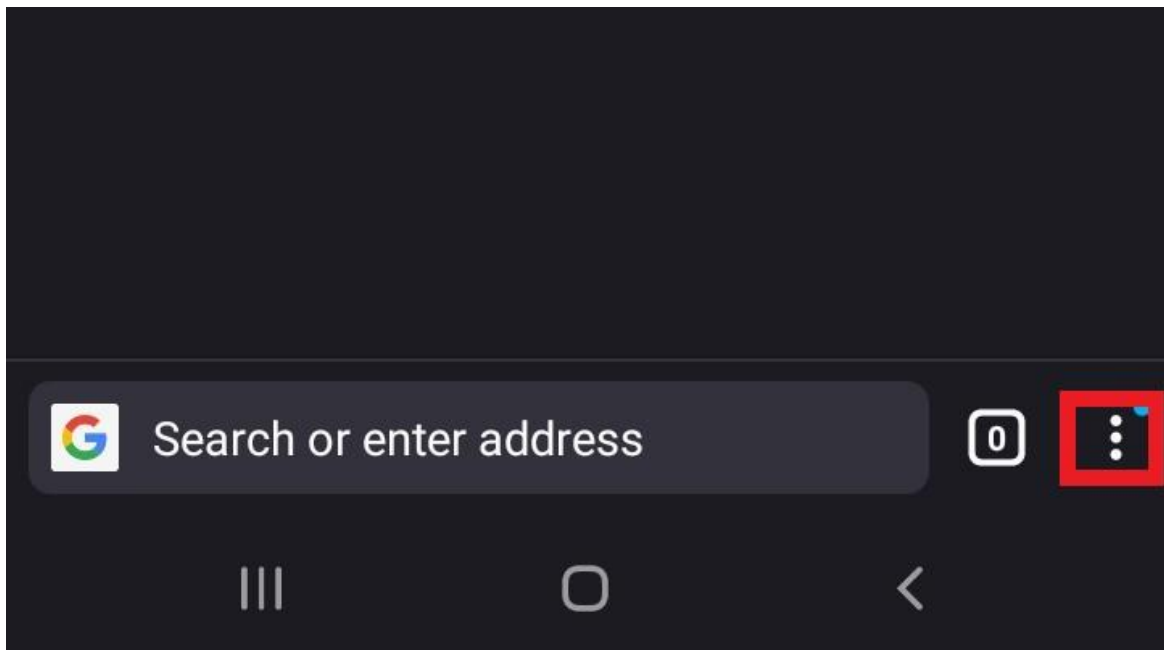


- Verify that the Location slider is on

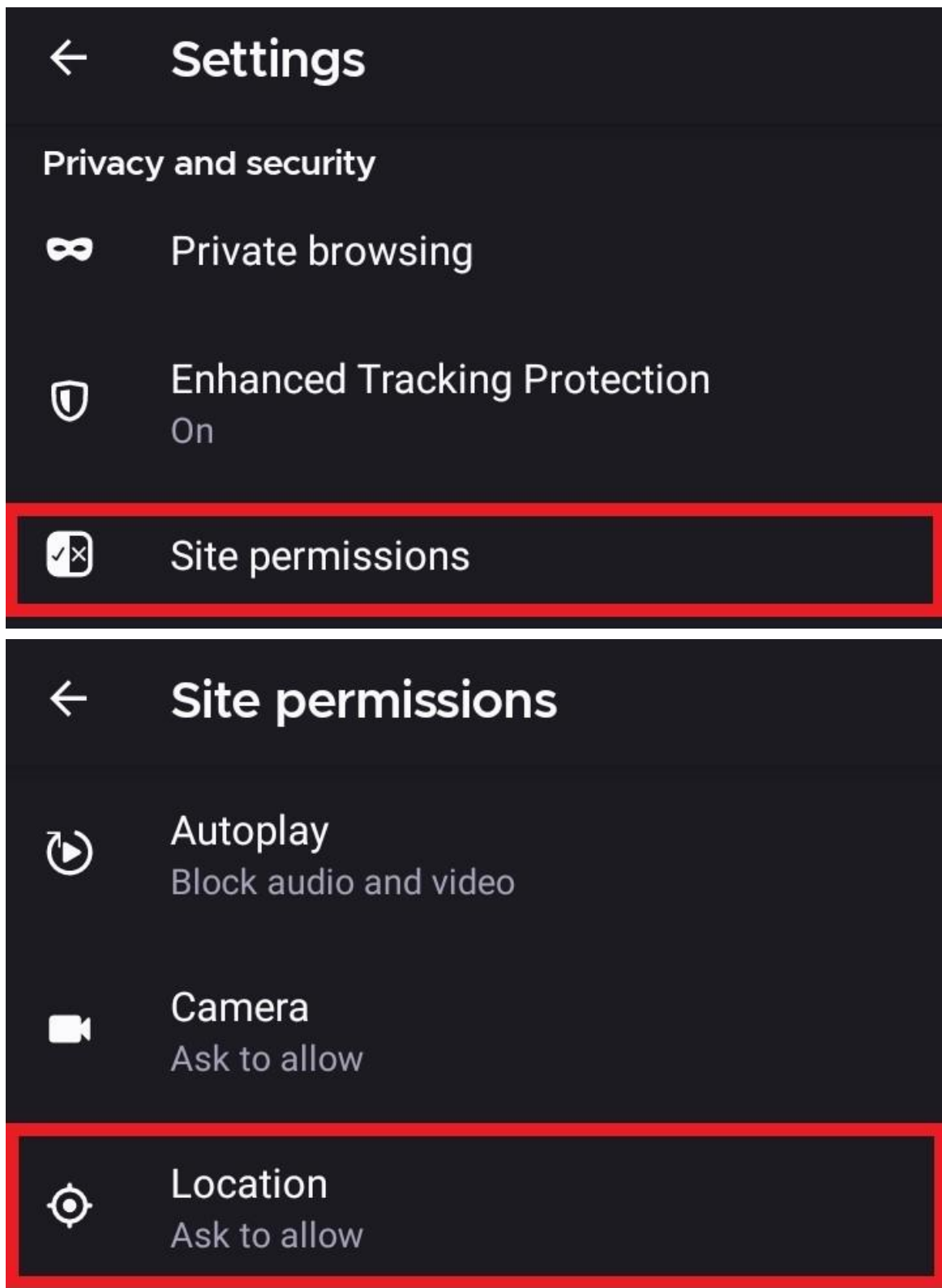


Firefox:

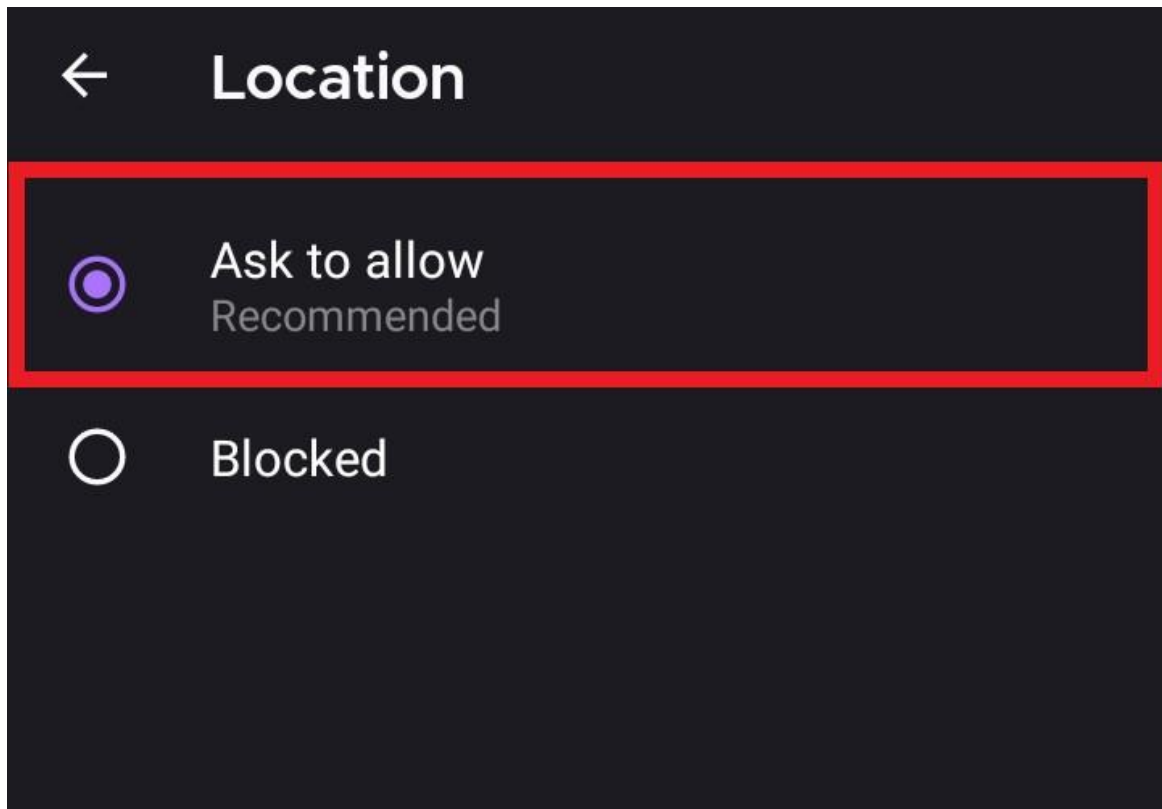
- At the bottom right corner, select the 3 dots to open the Firefox menu and select **Settings**



- Select **Site Permissions** and then select **Location**



- Verify that **Ask to allow** is selected



Samsung Internet:

- See the section above labeled **System** for instructions on enabling location services for the default Samsung browser.

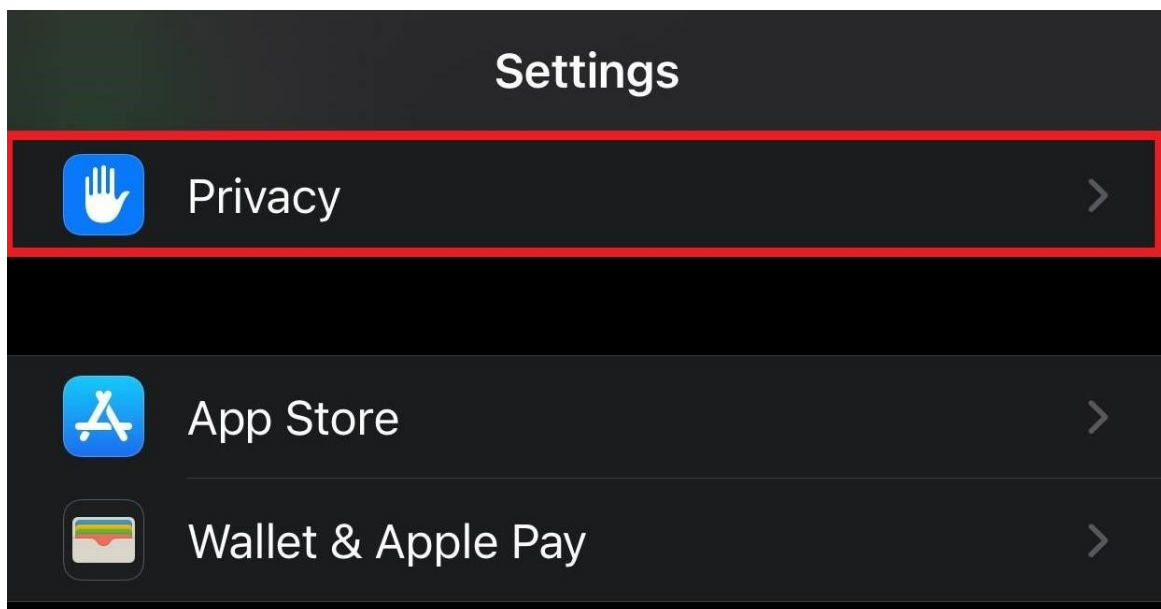
iOS (14.2)

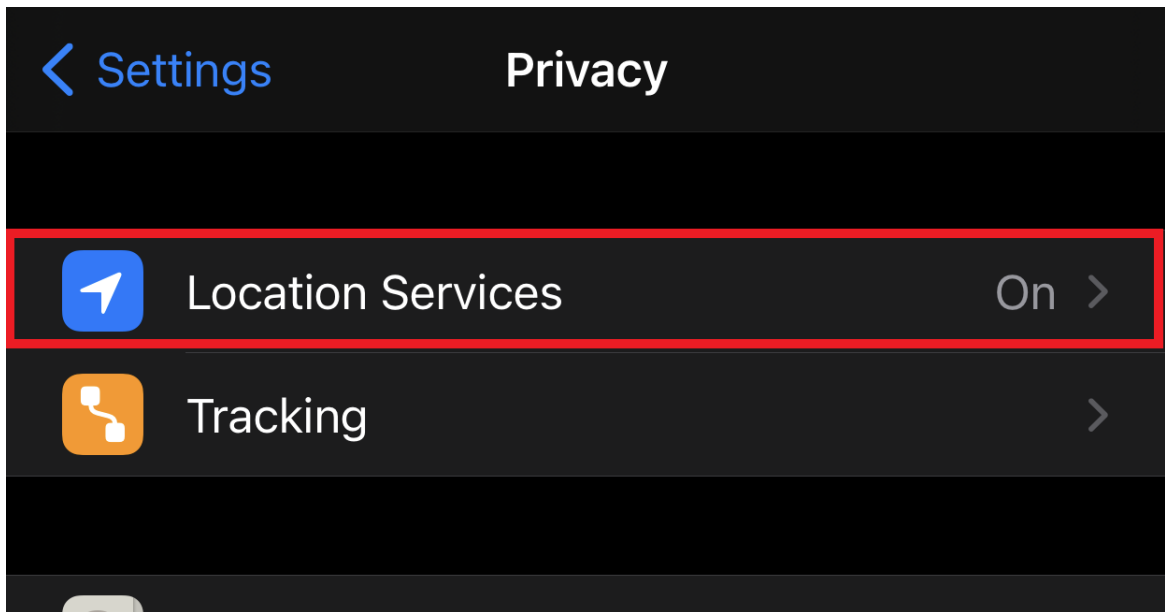
Google Chrome:

- First, navigate to **Settings**

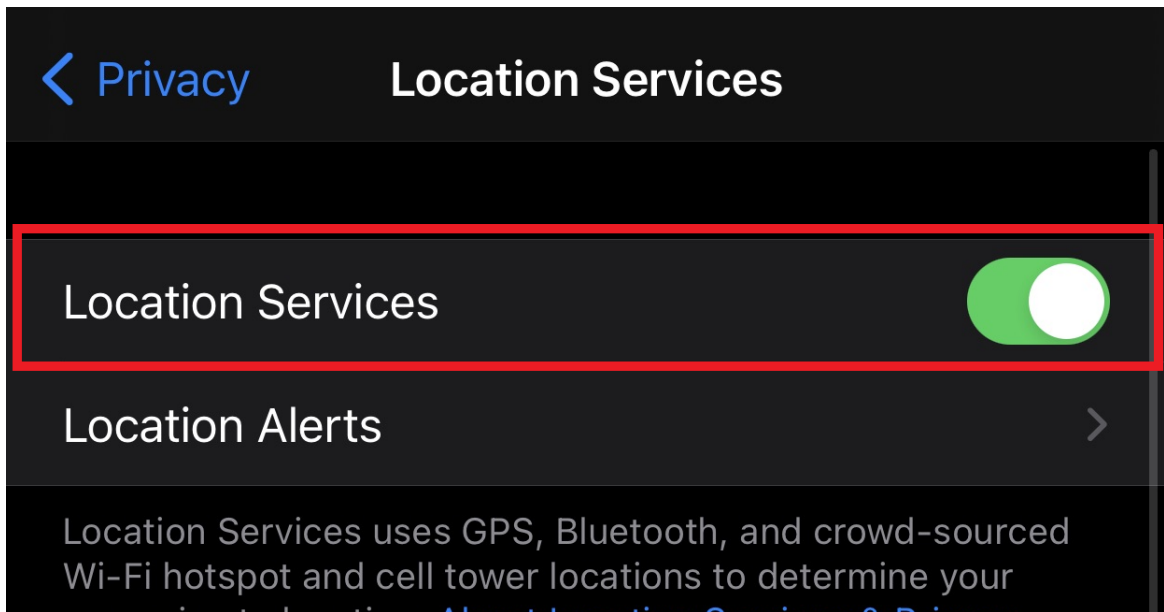


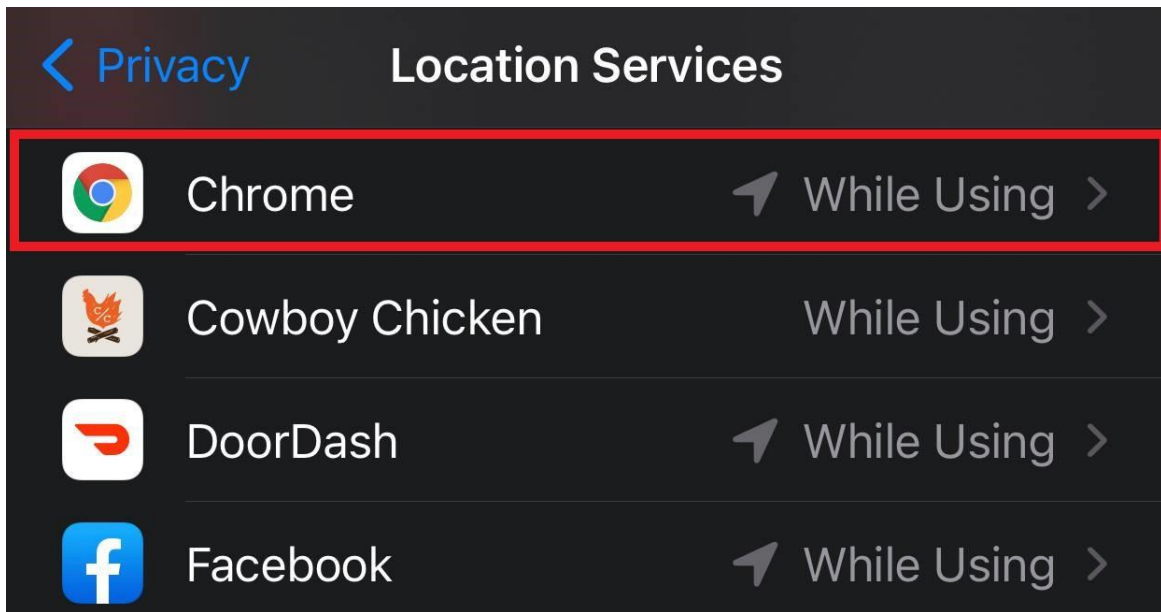
- Scroll down to **Privacy** and select **Location Services**



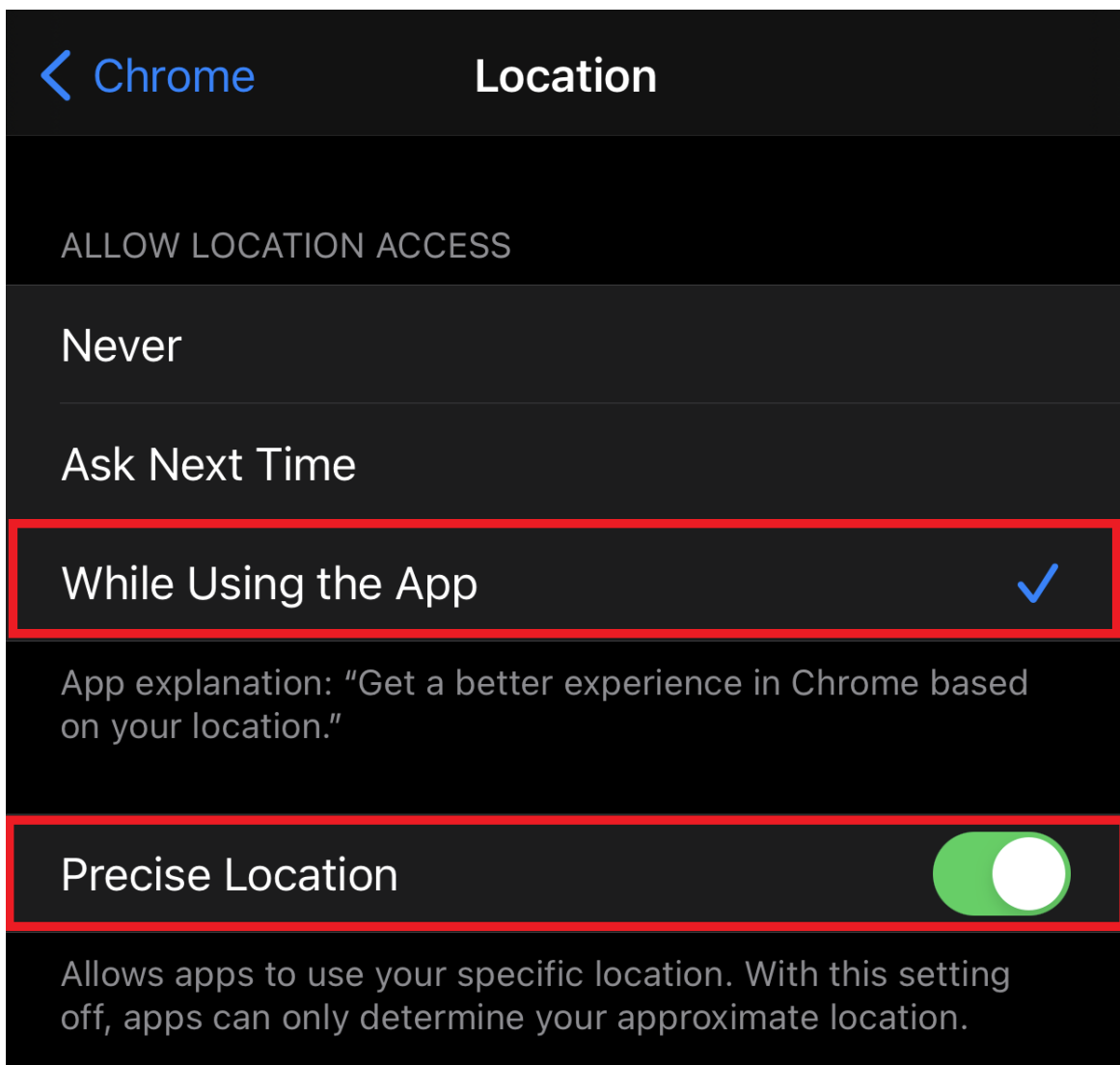


- Select **Location** to turn on location services, then Scroll down and select **Chrome** from the list of installed applications





- From the Chrome specific Location settings, select **While Using the App** and **Precise Location** to allow Chrome to use your device location.

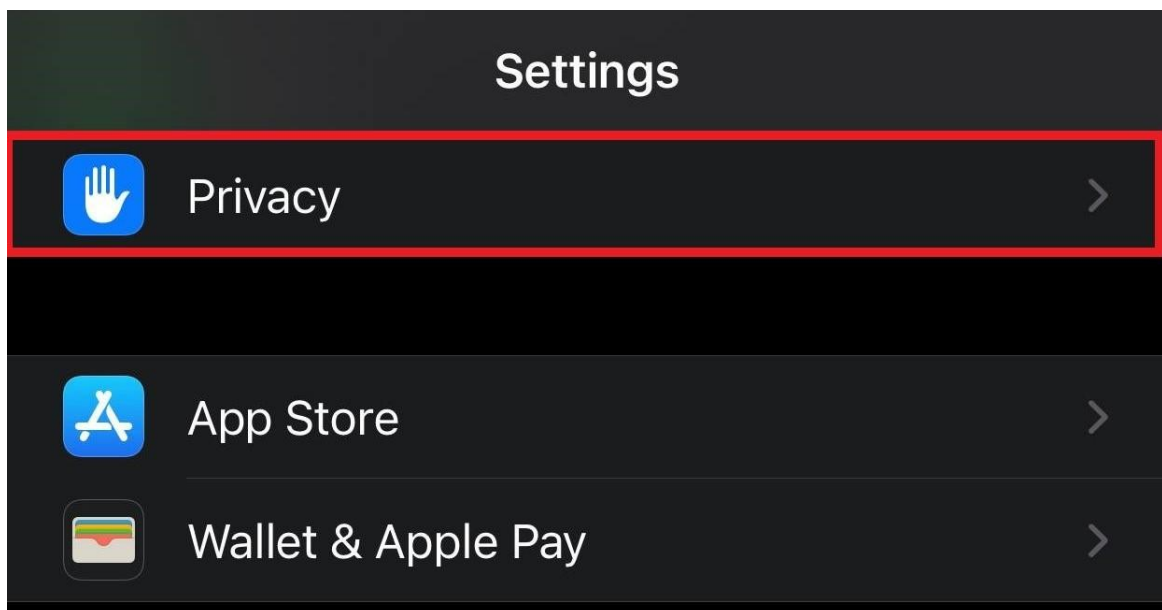


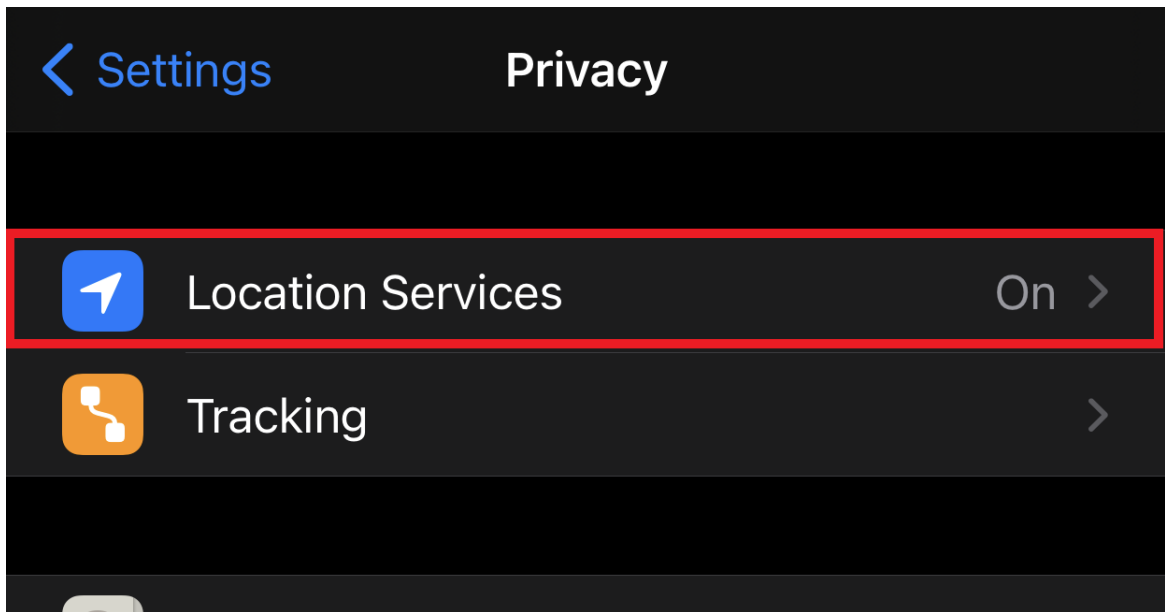
Firefox:

- First, navigate to **Settings**

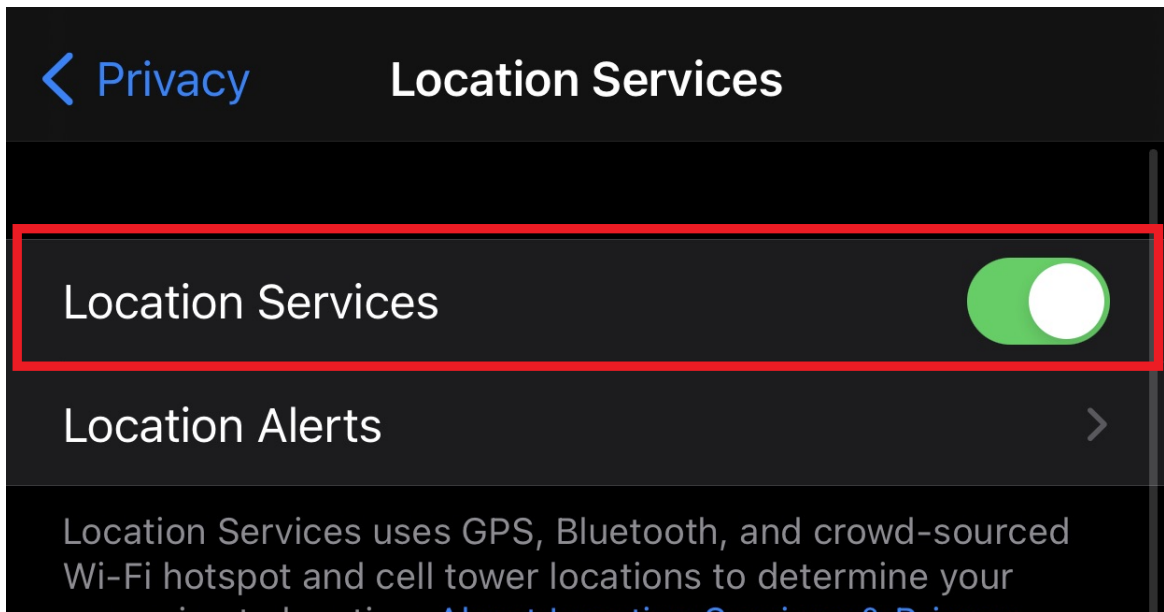


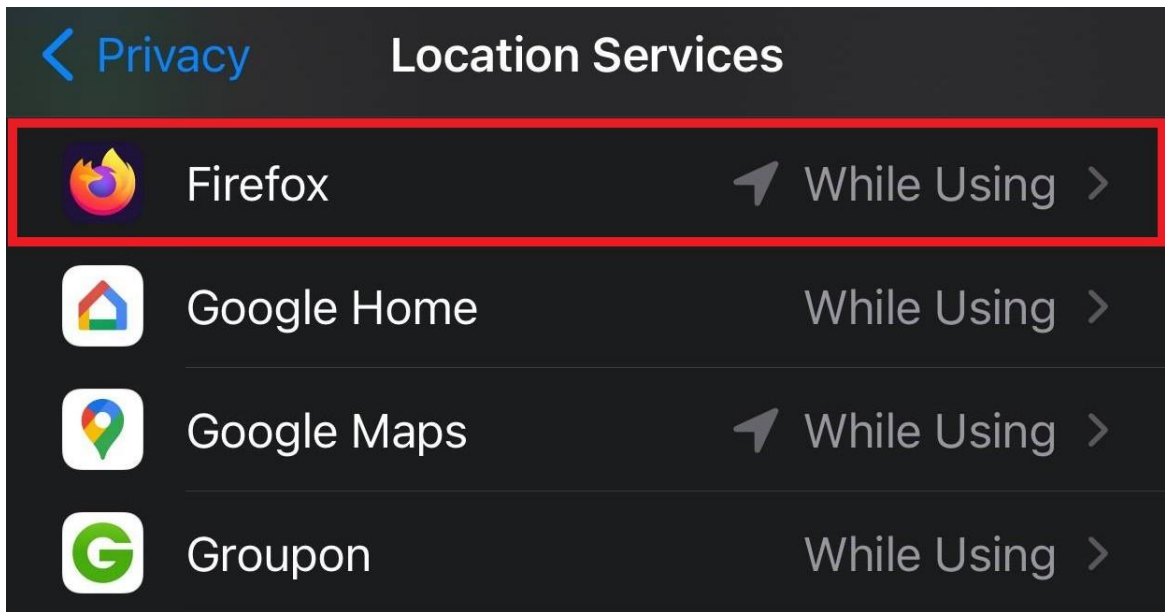
- Scroll down to **Privacy** and select **Location Services**



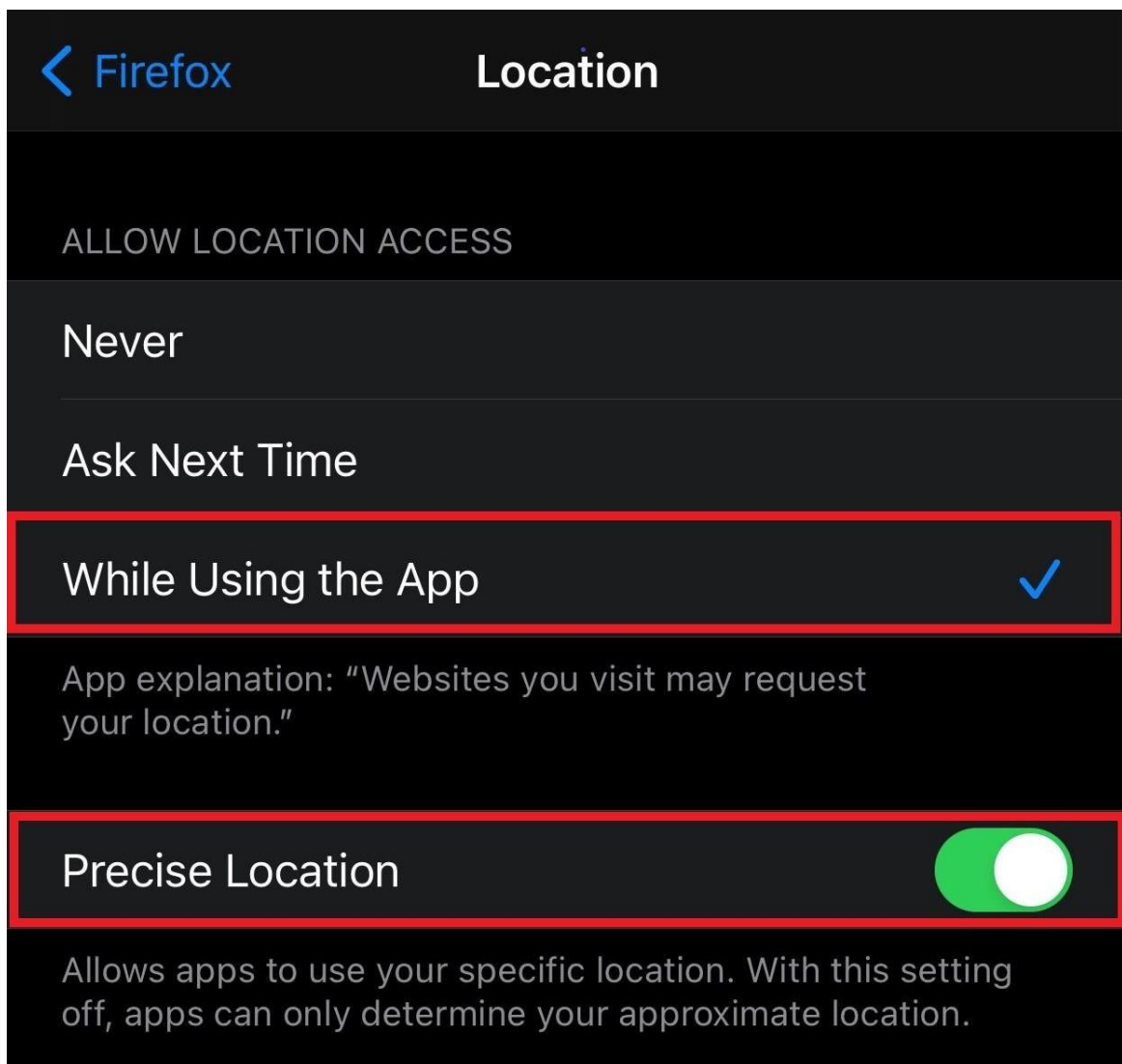


- Select **Location** to turn on location services, then Scroll down and select **Firefox** from the list of installed applications





- From the Firefox specific Location settings, select **While Using the App** and **Precise Location** to allow Firefox to use your device location.

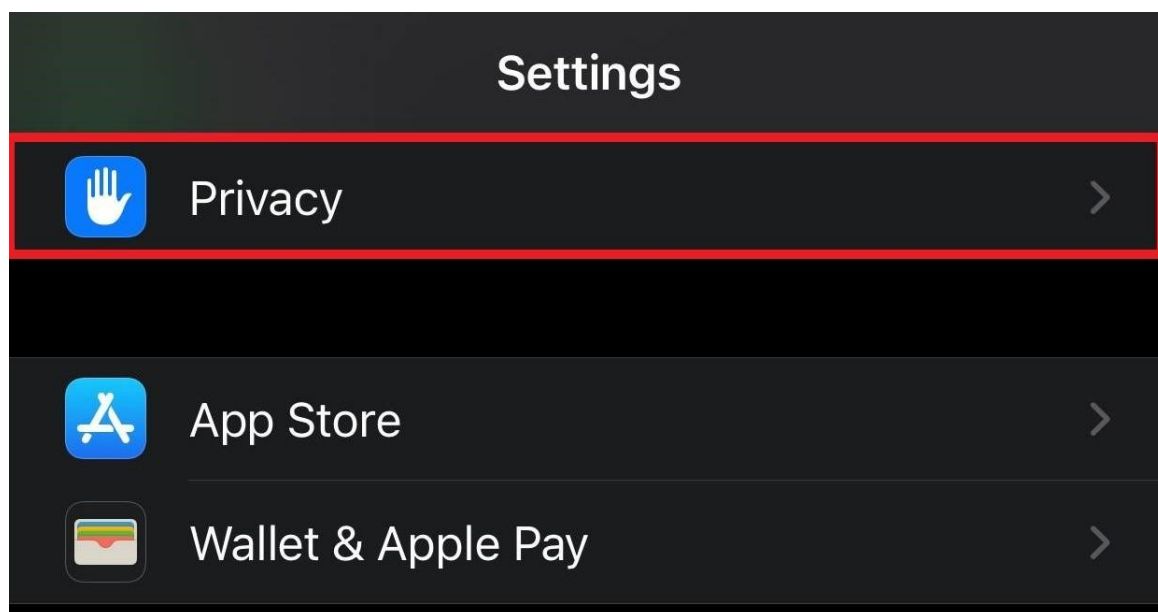


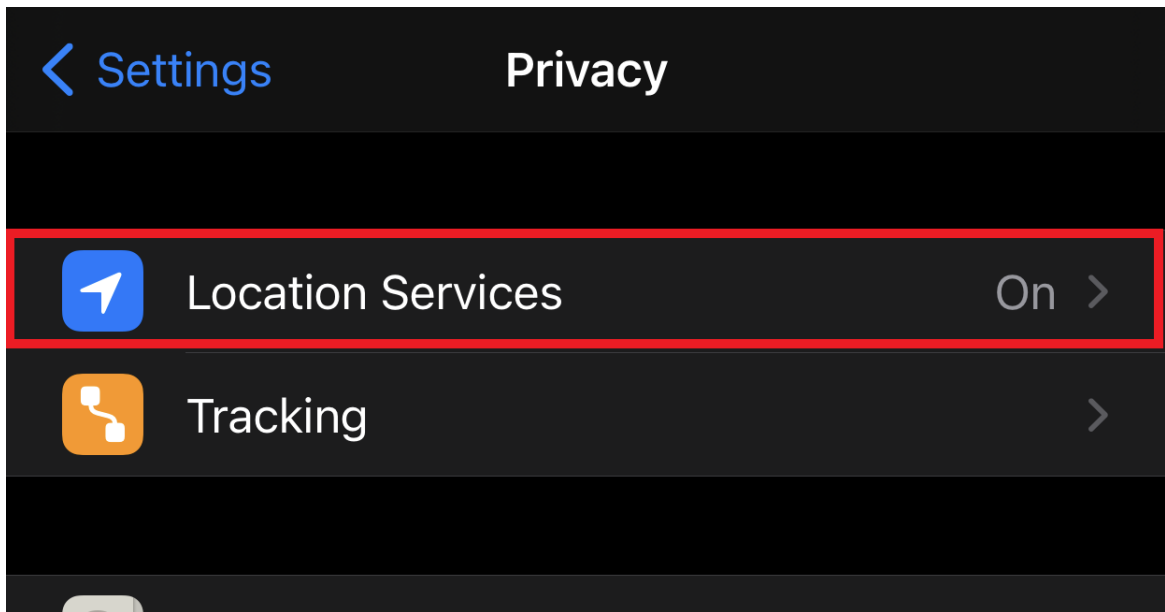
Safari:

- First, navigate to **Settings**

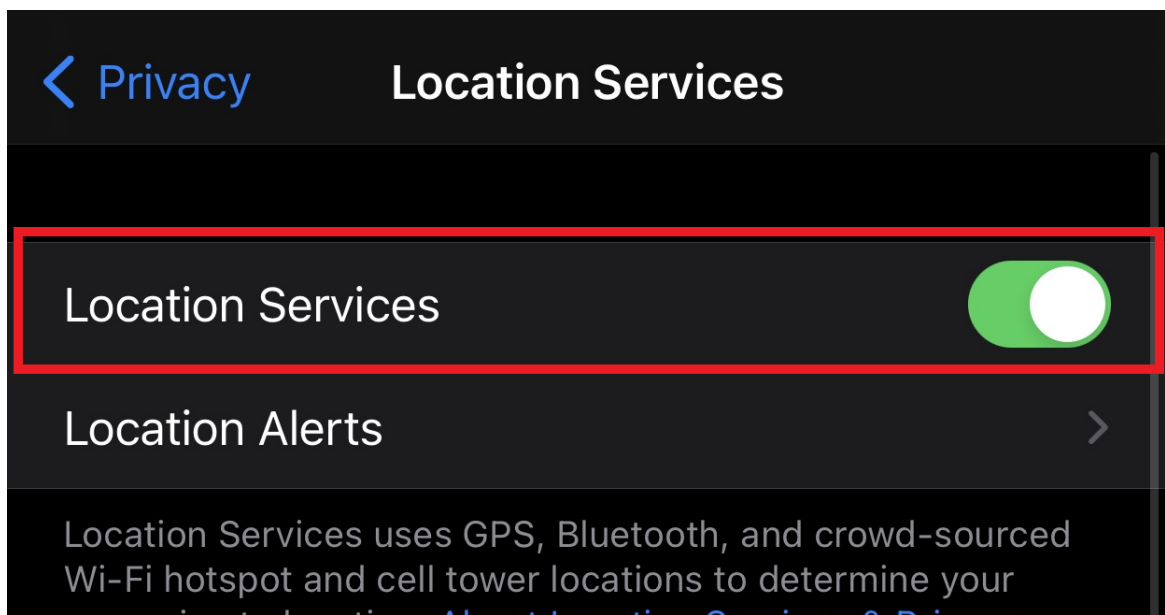


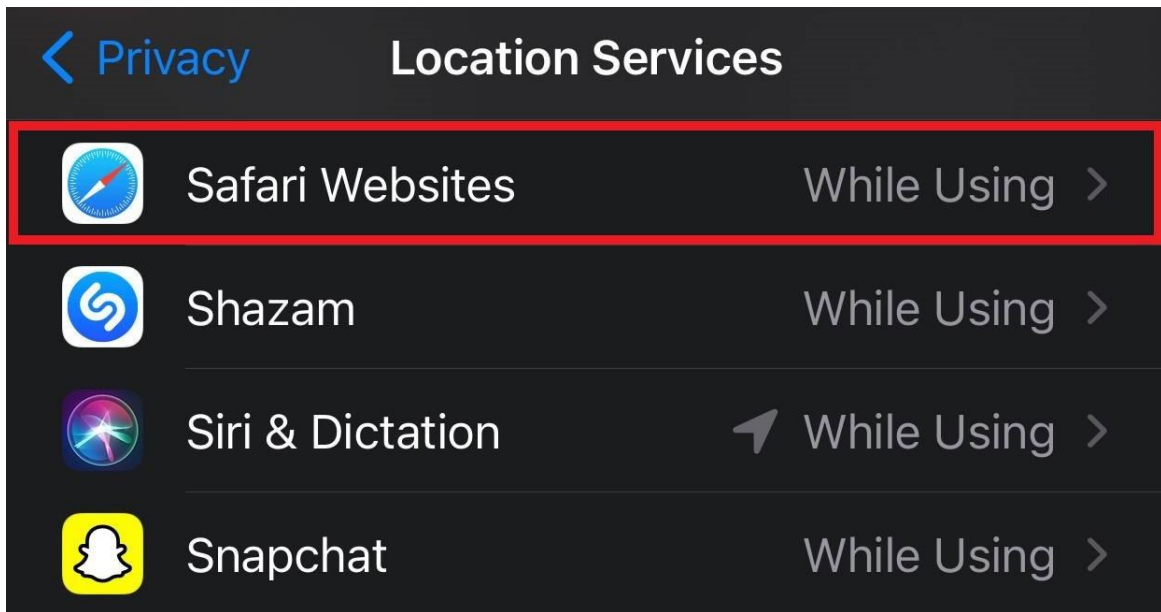
- Scroll down to **Privacy** and select **Location Services**



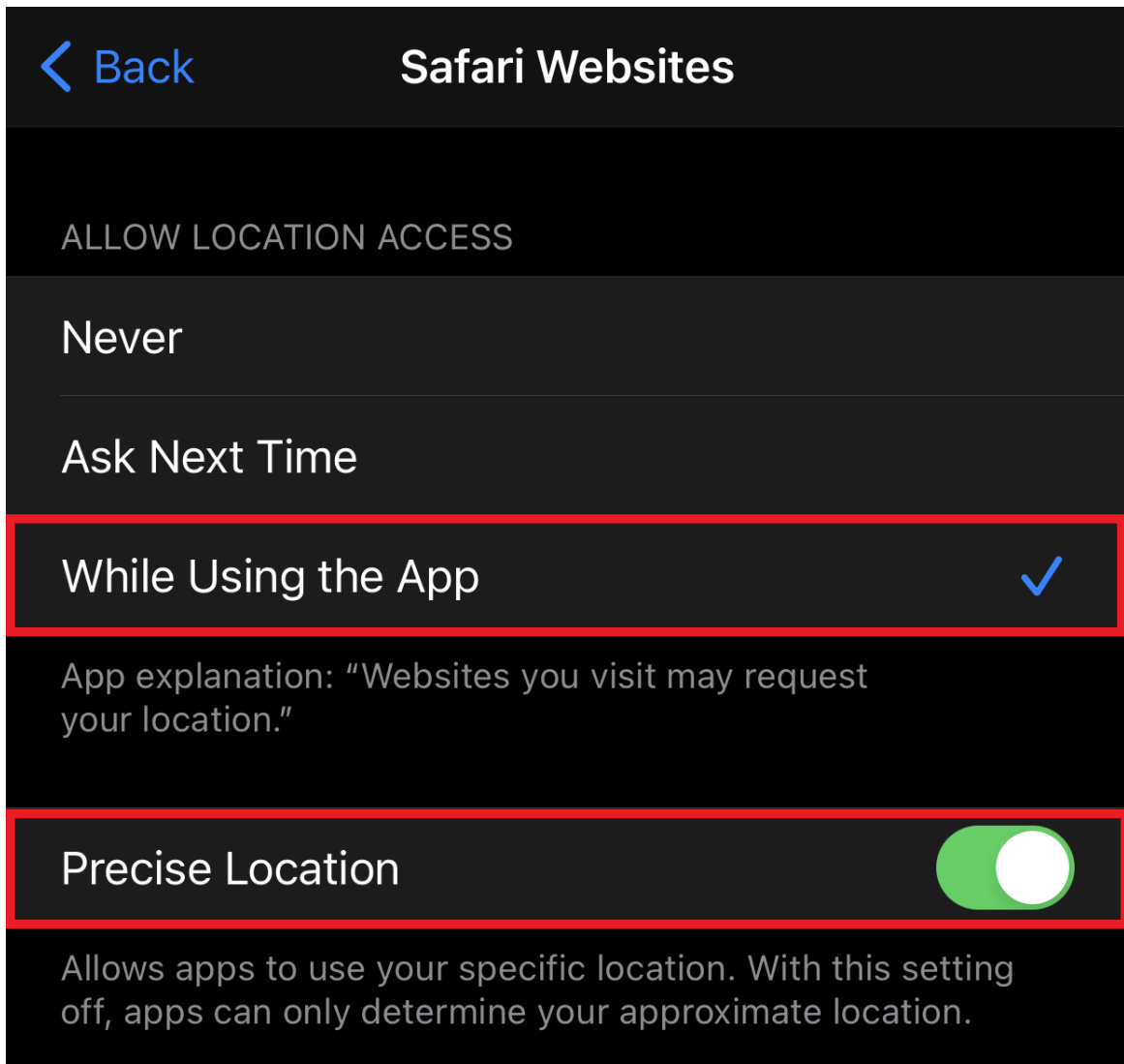


- Select **Location** to turn on location services, then Scroll down and select **Safari** from the list of installed applications



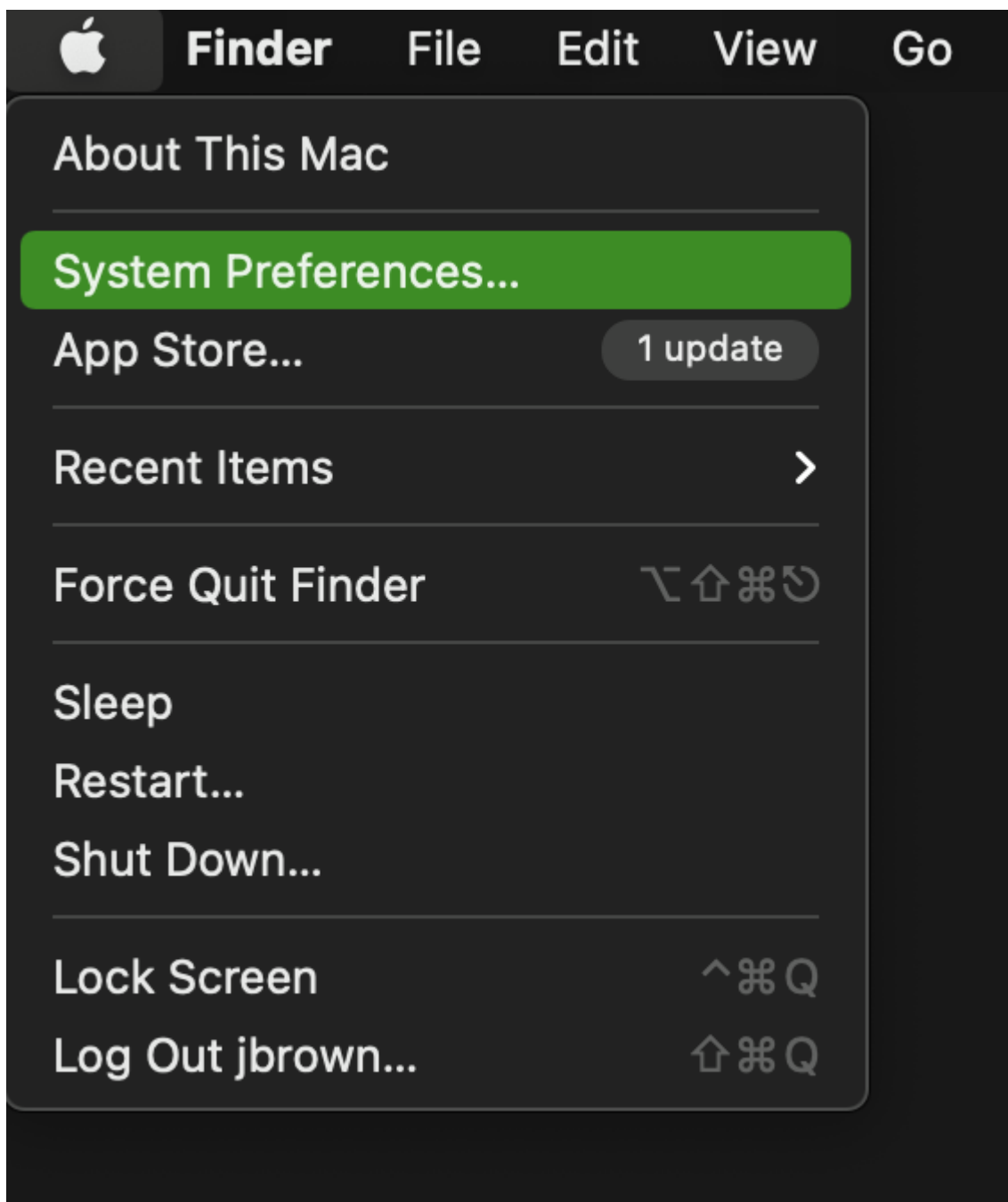


- From the Safari specific Location settings, select **While Using the App** and **Precise Location** to allow Safari to use your device location.

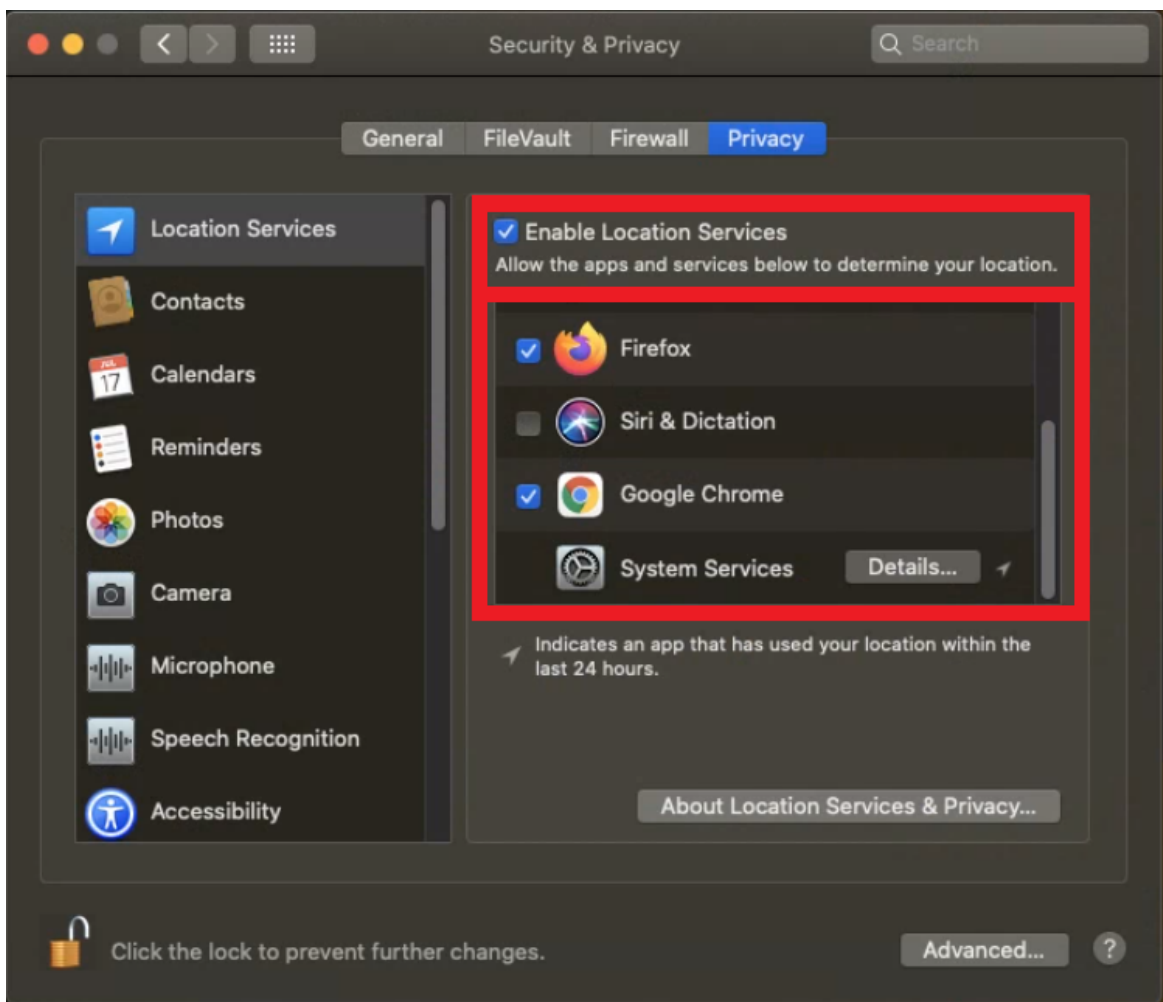
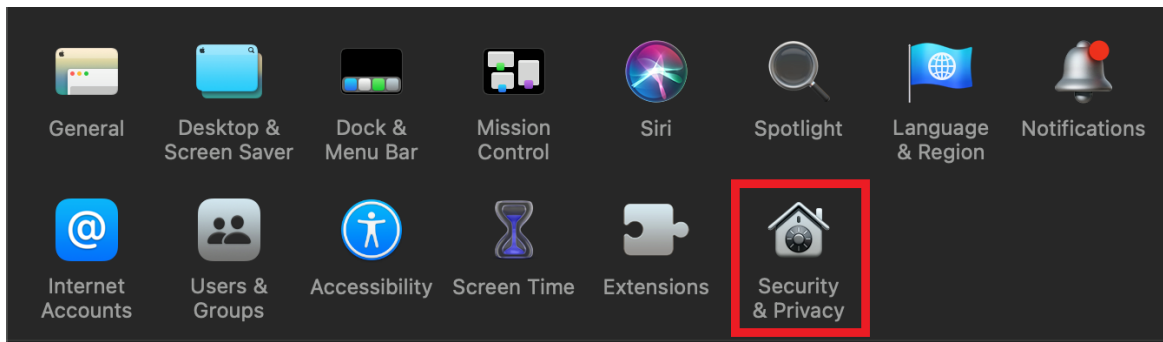


macOS

- First, navigate to the Apple menu in the top left corner and select



- Next, select **Security & Privacy** and verify that Location Services is enabled. Also be sure to verify that the web browser you are using is given permission.



Allow access to location on this device

If you allow access, you will enable Windows to use your device's capabilities to determine your location and Microsoft will use your location data to improve location services. People using this device will be able to choose if their apps have access to location by using the settings on this page. Denying access blocks Windows from providing location to Windows features, Microsoft Store apps, and most desktop apps.

Change

Allow apps to access your location

If you allow access, you can use the settings on this page to choose which apps can access your device's precise location and location history to enable location-based experiences such as directions and weather. If you are signed in with a Microsoft account on this device, your last known location is saved to the cloud, and shared with other devices where you are signed in with your Microsoft account. Denying access only blocks the apps listed on this page from accessing your location.

On

- If Location is turned on, select which apps can use your location by selecting the appropriate on/off switches (to the right of the app).