EVV FAQ

[How is my data stored and transported?](#)

[How is my location data used?](#)

[What if I forget to clock in/clock out?](#)

[What if my time isn't approved by the submission deadline?](#)

[Will the family be notified of my location when they approve my time?](#)

[With whom else will my location information be shared?](#)

[How do I fix incorrectly submitted time?](#)

[Can I (support staff) assist the participant in approving my time?](#)

[What happens if the portal is down for maintenance or crashes?](#)

[What if I accidentally clock in? Can I delete a shift?](#)

[What if the circle approver doesn't have a device with which to approve time?](#)

[What if I (circle approver) don't agree with time or location information collected and determined by EVV?](#)

[What if I (support staff) don't agree with time or location information collected and determined by EVV?](#)

[How do the PTO, FAPTO, holidays, and other types of Time Off work with EVV?](#)

[How does Non Face to Face work?](#)

[What happens if I don't allow location services?](#)