EVV FAQ

How is my data stored and transported?

How is my location data used?

What if I forget to clock in/clock out?

What if my time isn't approved by the submission deadline?

Will the family be notified of my location when they approve my time?

With whom else will my location information be shared?

How do I fix incorrectly submitted time?

Can I (support staff) assist the participant in approving my time?

What happens if the portal is down for maintenance or crashes?

What if I accidentally clock in? Can I delete a shift?

What if the circle approver doesn't have a device with which to approve time?

What if I (circle approver) don't agree with time or location information collected and determined by EVV?

What if I (support staff) don't agree with time or location information collected and determined by EVV?

How do the PTO, FAPTO, holidays, and other types of Time Off work with EVV?

How does Non Face to Face work?

What happens if I don’t allow location services?

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