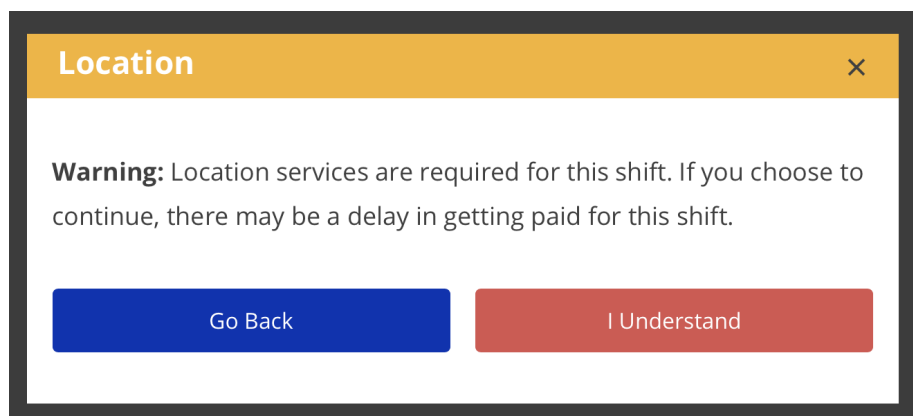
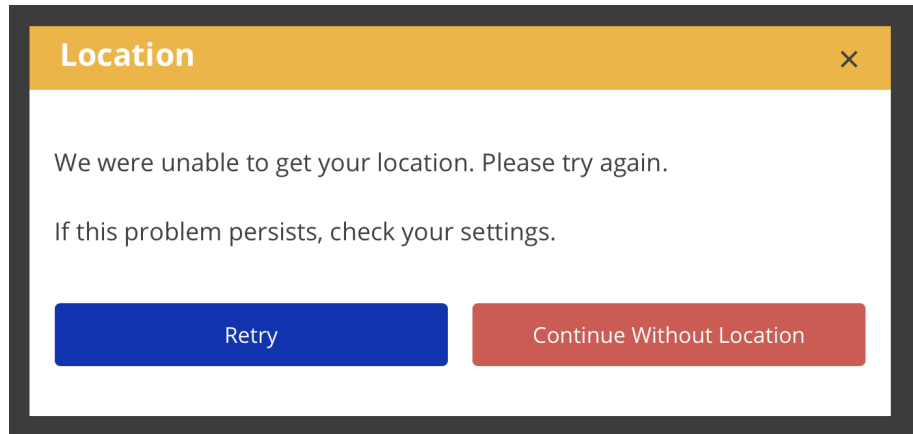


# Location Services Help

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If eTime is unable to get your location when you start or end a shift, you will be presented with an error dialog.

1. Adjust your device and/or browser settings to [enable location services](#).
2. Click **Retry**.
3. If this still does not work, you can continue without a location.
  - Proceeding without a location is NOT recommended. Be aware that starting January 1, 2021, if you continue without location, the shift will be EVV Unverified. Continuous unverified shifts will be a cause for ISS intervention, as ISS may not be able to bill for those shifts.



For more information about enabling location services, please visit the [Enabling Location Services Help Guide](#) section.

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