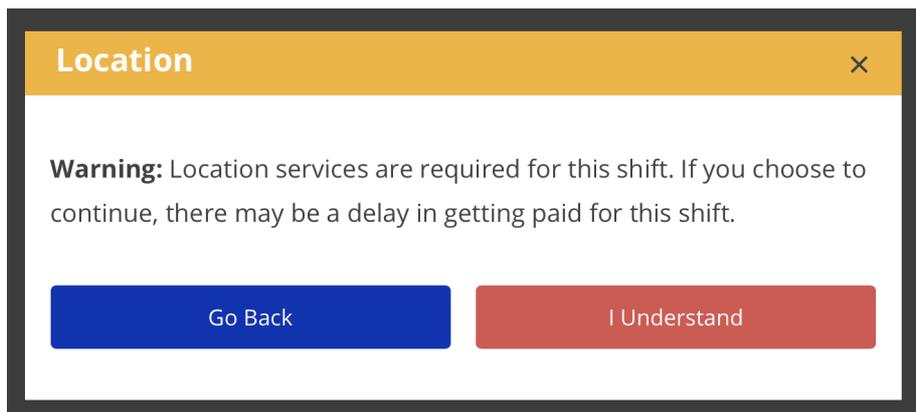
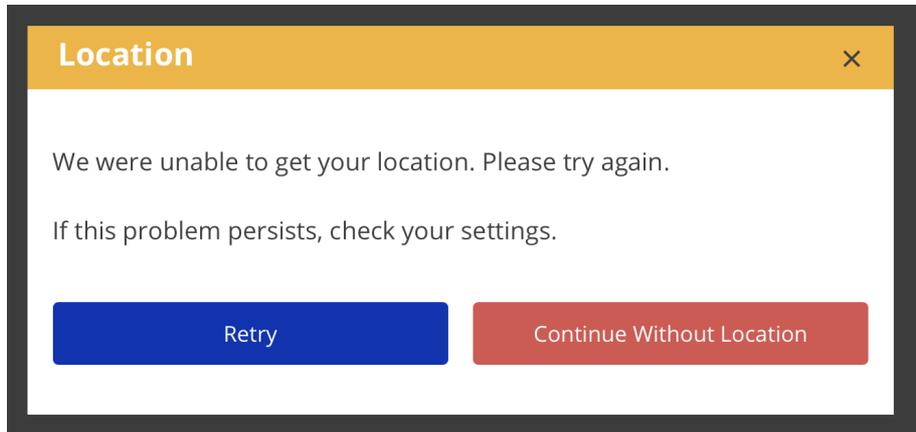


Location Services Help

If eTime is unable to get your location when you start or end a shift, you will be presented with an error dialog.

1. Adjust your device and/or browser settings to [enable location services](#).
2. Click **Retry**.
3. If this still does not work, you can continue without a location.
 - Proceeding without a location is NOT recommended. Be aware that starting January 1, 2021, if you continue without location, the shift will be EVV Unverified. Continuous unverified shifts will be a cause for ISS intervention, as ISS may not be able to bill for those shifts.



For more information about enabling location services, please visit the [Enabling Location Services Help Guide](#) section.

🕒Revision #7

★Created Thu, Nov 26, 2020 12:09 AM by [Admin](#)

✎Updated Fri, Feb 23, 2024 9:53 PM by [Admin](#)