

How to Complete Courses

Assigned courses can be found by logging into the Portal and selecting **View Your Courses** in the My Learning widget or by selecting the **My Learning** tab from the menu.

The screenshot displays the user interface of the ISS Independent Support Services Inc. portal. At the top left is the company logo with the tagline 'Make your Own Path'. A 'MENU' button is located at the top right. The main header area says 'Welcome Carlos Medina' with a help icon. Below this, the dashboard is divided into several widgets: 'Take Action' with an 'ACTION REQUIRED: Correct Shift' message, 'Expenses' with a 'Submit Now' button, 'Paid Holidays' listing Independence Day, Christmas Day, and New Year's Day, 'UKG' with a 'Sign in' button, 'My Info' with contact details, and 'Today's Time' showing the current shift. A 'My Learning' widget is highlighted with a red border, indicating that the user has one course available and a 'View Your Courses' link. On the right side, a vertical navigation menu for Carlos Medina includes links to My Home, My Learning (which is the active tab), My Employers, My Work, My Payment History, My Profile, Change Password, and Log Out.

Find the courses that have been assigned to you by selecting the **Active** tab and then click a course to drill down into the lessons.

The included screenshots serve as examples only. You will see the actual courses assigned specifically to you.

Select Status:

Active



New Hires Training Series 2022- Independent Support Services

Progress

0% complete

Due

Dec 31, 2022

This series consists of 5 videos and 2 PowerPoints, all of which are required by New York State as a condition of your continued employment as a Direct Support Professional. At the end of the PowerPoints there will be a quiz, both of which have a required 80% passing grade

To begin a lesson, click the desired lesson widget and it will begin. The Learning Management System will remember progress that has been made on each lesson and will resume where left off.

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0% Complete



1



Informed Decision Making

Please watch this video to assist with ensuring your decision making skills are knowledgeable & educated

[Start session »](#)

2



ISS & NYS Sexual Harassment Prevention Training

This is a mandated sexual harassment training that must be completed yearly. It is required for Administrative Staff, Support Staff, Brokers, and Participant/Family designees (those in a Supervisory role for Support Staff at Independent Support Services).

[Start session »](#)

3



Demonstrating Professionalism

Watch the video to learn how to properly exhibit the expected skills of your role as a Support Staff

[Start session »](#)

Complete the assignments to finish the lesson. Once all assignments have been completed, click the **Go To Next Lesson** button at the bottom of the page. Please note that quiz assignments are pass/fail and can be retaken as many times as needed.



While watching videos, your progress is saved every two minutes. In the event that you have to re-log in because of a session timeout, closing a window, or other disconnection from the server, you can resume the video at the last saved spot.



Finishing video playback will unlock the video control bar.

Online Training

[View all Lessons](#) [My Courses](#) (Logout)

Informed Decision Making

*New Hires Training Series
2022- Independent Support Services*

Please watch this video to assist with ensuring your decision making skills are knowledgeable & educated



Assignments

Watch Video

Status:
Completed

What's Next

Finished your session and wondering where to go now?



Questions or comments



Go to next lesson



View All Lessons

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★Created Thu, Jan 6, 2022 5:59 PM by [Jordan Brown](#)

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